

# CenterPoint Energy completes name transition in Indiana, Ohio

STAFF REPORTS

CenterPoint Energy has reached a milestone in completing the transition of company facilities, uniforms, vehicles and customer bills and systems to feature the CenterPoint Energy name and logo in Indiana and Ohio.

The transition further unifies the company and its commitment to deliver energy to millions of customers across its eight-state footprint, according to a news release from the Texas-based investor-owned electric and gas utility company.

"With the retirement of the Vectren name, we are proud to move forward with the CenterPoint Energy name and logo throughout our Indiana and Ohio service territory," said Richard Leger, vice president of natural gas distribution.

"While our name will be changing in Indiana and Ohio, we will continue our longstanding commitment to provide safe and reliable service to the customers who count on us

every day for their natural gas and electricity needs," he said.

Signage at CenterPoint Energy properties, including corporate and field office buildings as well as electric and natural gas facilities throughout Indiana and Ohio, have been updated. CenterPoint Energy employees working in the field are now wearing uniforms and driving trucks with the new logo. Employees also will be wearing CenterPoint Energy shirts when volunteering in the community.

Other completed transition updates include:

■ **Customer bills:** Beginning this week, customers in Indiana and Ohio will receive their bills with the CenterPoint Energy logo. Depending on customer billing cycles, customers could receive one additional bill with the Vectren logo.

■ **Website:** To access online accounts, pay bills and for other company information, customers should visit [centerpointenergy.com](http://centerpointenergy.com) and choose their applicable state from the service area drop-down menu. At this time, if customers type or link to

[vectren.com](http://vectren.com), they will be redirected to the new site.

■ **Social media:** Information about the company can be found on social media on Facebook (CenterPoint Energy) and Twitter (@CenterPoint).

■ **Vectren mobile app:** The Vectren mobile app has been retired. Customers can access their online account to pay their bill or report a power outage by visiting [centerpointenergy.com](http://centerpointenergy.com), which is mobile-friendly.

"While the company has reached this milestone by transitioning the majority of assets, completely phasing out the Vectren name will take some time," Leger said. "A combination of Vectren and CenterPoint Energy logos might still be found throughout our territory, and we appreciate our customers' patience as we work to remove them."

Customers will continue to use the same number to report emergencies or reach company representatives by calling 800-227-1376 from the hours of 7 a.m. to 7 p.m. Monday through Friday.

2021-05-05 Name change completed



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